

## अत्यंत महत्वाचे ....

प्रिय विद्यार्थी मित्रहो,

राष्ट्रीय मूल्यांकन आणि अधिस्वीकृती परिषद (NAAC) बंगळुरू, मार्फत आपल्या महाविद्यालयाचे 'विद्यार्थी समाधान सर्वेक्षण (Students Satisfaction Survey)' दि. २०-०९-२०२३ ते २०-१०-२०२३ दरम्यान करण्यात येत आहे. या संदर्भात विद्यार्थ्यांना NAAC कडून ई-मेल अथवा अन्य माध्यमांतून संदेश प्राप्त होत आहेत. तरी सर्वांनी त्यास तत्परतेने अवश्य प्रतिसाद द्यावा. हे अत्यावश्यक आहे.



# Participate in Student Satisfaction Survey (SSS) by NAAC

#### Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.





#### Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.



#### Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

#### Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website http://www.naac.gov.in/apply-now

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.

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